

### Attention Providers

ForwardHealth is posting Alerts and Resources on the ForwardHealth Portal at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/) to highlight important information on the implementation of the new ForwardHealth interChange system. Alerts are issued as needed regarding timely issues and solutions as they may arise during implementation. ForwardHealth users are encouraged to check the ForwardHealth Portal frequently for updated information.

### ForwardHealth Electronic Claims Submission Deadlines and Holiday Schedule for 2008

**Affected Programs:** All Programs

**To:** All Providers, HMOs and Other Managed Care Programs

ForwardHealth processes electronic claims according to a standard submission schedule. ForwardHealth will be closed for business in recognition of certain holidays occurring in 2008, which will affect Electronic Data Interchange Helpdesk availability. The holiday schedule is provided in this *Update*.

**Web address:**

[www.forwardhealth.wi.gov/November 2008](http://www.forwardhealth.wi.gov/November 2008)

**Update number:**

2008-193

**\*Affected Programs Key:**

BC+ = BadgerCare Plus

Med = Medicaid

SC = SeniorCare

WCDP = Wisconsin Chronic Disease Program

WWWP = Wisconsin Well Woman Program

| November 2008 ForwardHealth Updates   | Affected Programs* |     |    |      |      |
|---|--------------------|-----|----|------|------|
| Update Title  | BC+                | Med | SC | WCDP | WWWP |
| BadgerCare Plus Benchmark Plan Covers Dental Surgical Extractions (2008-179)  | ✓                  | ✓   |    |      |      |
| BadgerCare Plus Core Plan for Childless Adults Training Available for Providers Who Serve Milwaukee General Assistance Medical Program Members (2008-198) | ✓                  | ✓   |    |      |      |
| Coverage of Capillary Blood Draw (2008-191)   | ✓                  | ✓   |    |      |      |
| Enddating a Prior Authorization Request (2008-197)  | ✓                  | ✓   |    | ✓    |      |
| ForwardHealth Electronic Claims Submission Deadlines and Holiday Schedule for 2008 (2008-193)   | ✓                  | ✓   | ✓  | ✓    | ✓    |
| Hospice Reimbursement Rate Changes (2008-194)   | ✓                  | ✓   |    |      |      |
| Medicaid and BadgerCare Plus Reimburse Dentists Separately for Professional Visits to Extended Care Facilities (2008-195)                                 | ✓                  | ✓   |    |      |      |
| New, Separate Dental Periodicity Table for HealthCheck (2008-196)   | ✓                  | ✓   |    |      |      |
| Rate Changes for Services Receiving Only Federal Funds (2008-192)   | ✓                  | ✓   |    |      |      |
| Reimbursement Changes for Retail Pharmacies (2008-189)  | ✓                  | ✓   | ✓  | ✓    |      |
| Risperdal Requires Brand Medically Necessary Prior Authorization (2008-188)   | ✓                  | ✓   | ✓  |      |      |

### BadgerCare Plus Benchmark Plan Covers Dental Surgical Extractions

**Affected Programs:** BadgerCare Plus, Medicaid

**To:** Dentists, Federally Qualified Health Centers, Physician Clinics, Physicians, HMOs and Other Managed Care Programs

Effective for dates of service on and after November 10, 2008, the BadgerCare Plus Benchmark Plan covers dental surgical extractions (*Current Dental Terminology* procedure code D7210).

**Web address:**

[www.forwardhealth.wi.gov/November 2008](http://www.forwardhealth.wi.gov/November 2008)

**Update number:**

2008-179

### Coverage of Capillary Blood Draw

**Affected Programs:** BadgerCare Plus, Medicaid

**To:** Federally Qualified Health Centers, HealthCheck Providers, Nurse Practitioners, Physician Assistants, Physician Clinics, Physicians, Rural Health Clinics, HMOs and Other Managed Care Programs

Effective for dates of service on and after May 1, 2008, providers may be reimbursed for collection of a capillary blood specimen (e.g., finger, heel, ear stick) using *Current Procedural Terminology* code 36416.

Information in this *Update* applies to BadgerCare Plus and Wisconsin Medicaid.

**Web address:**

[www.forwardhealth.wi.gov/November 2008](http://www.forwardhealth.wi.gov/November 2008)

**Update number:**

2008-191

## **BadgerCare Plus Core Plan for Childless Adults Training Available for Providers Who Serve Milwaukee General Assistance Medical Program Members**

**Affected Programs:** BadgerCare Plus, Medicaid

**To:** Ambulance Providers, Ambulatory Surgery Centers, Anesthesiologist Assistants, Blood Banks, Certified Registered Nurse Anesthetists, End-Stage Renal Disease Service Providers, Federally Qualified Health Centers, Home Health Agencies, Hospital Providers, Individual Medical Supply Providers, Medical Equipment Vendors, Nurses in Independent Practice, Nurse Practitioners, Nursing Homes, Occupational Therapists, Pharmacies, Physical Therapists, Physician Assistants, Physician Clinics, Physicians, Rehabilitation Agencies, Speech and Hearing Clinics, Speech-Language Pathologists, Therapy Groups, HMOs and Other Managed Care Programs

The Department of Health Services (DHS) is conducting provider training for BadgerCare Plus Core Plan for Childless Adults in December 2008. The Core Plan is a new state-sponsored health care program that will be implemented in January 2009. The program provides adults who were previously not eligible to enroll in state and federal programs such as BadgerCare Plus with access to basic health care services including primary care and preventive care and generic drugs.

Registration for these sessions is required; however, the DHS does not charge a fee for attending. Seating is limited, so providers and billing staff should register early.

**Web address:**

*[www.forwardhealth.wi.gov/November 2008](http://www.forwardhealth.wi.gov/November 2008)*

**Update number:**

2008-198

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## **Enddating a Prior Authorization Request**

**Affected Programs:** BadgerCare Plus, Medicaid, Wisconsin Chronic Disease Program

**To:** Adult Mental Health Treatment Providers, Advanced Practice Nurse Prescribers, Ambulance Providers, Audiologists, Blood Banks, Chiropractors, Counties Certified for Outpatient Mental Health/Substance Abuse Services in the Home or Community, County Mental Health Coordinators, County Substance Abuse Coordinators, Dentists, Facilities for the Developmentally Disabled, Federally Qualified Health Centers, HealthCheck "Other Services" Providers, HealthCheck Providers, Hearing Instrument Specialists, Home Health Agencies, Hospital Providers, Individual Medical Supply Providers, Master's Level Psychotherapists, Medical Equipment Vendors, Mental Health and Substance Abuse Services, Nurses in Independent Practice, Nurse Midwives, Nurse Practitioners, Nurse Services, Nursing Homes, Occupational Therapists, Opticians, Optometrists, Outpatient Mental Health Clinics, Outpatient Substance Abuse Clinics, Personal Care Agencies, Pharmacies, Physical Therapists, Physician Assistants, Physician Clinics, Physicians, Psychologists, Rehabilitation Agencies, Rural Health Clinics, Speech and Hearing Clinics, Speech-Language Pathologists, Substance Abuse Counselors, Substance Abuse Day Treatment Providers, Therapy Groups

With the implementation of ForwardHealth interChange, providers must use the Prior Authorization Amendment Request, F-11042 (10/08), to enddate most prior authorization requests.

**Web address:**

*[www.forwardhealth.wi.gov/November 2008](http://www.forwardhealth.wi.gov/November 2008)*

**Update number:**

2008-197

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## **Hospice Reimbursement Rate Changes**

**Affected Programs:** BadgerCare Plus, Medicaid

**To:** Hospice Providers, HMOs and Other Managed Care Programs

Effective for dates of service on and after October 1, 2008, Wisconsin Medicaid and BadgerCare Plus hospice service reimbursement rates will change.

**Web address:**

*[www.forwardhealth.wi.gov/November 2008](http://www.forwardhealth.wi.gov/November 2008)*

**Update number:**

2008-194

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## **Medicaid and BadgerCare Plus Reimburse Dentists Separately for Professional Visits to Extended Care Facilities**

**Affected Programs:** BadgerCare Plus, Medicaid

**To:** Dentists, HMOs and Other Managed Care Programs

Effective for dates of service on and after May 1, 2008, Medicaid and BadgerCare Plus reimburse procedure code D9410 (house/extended care facility call) for professional visits to nursing homes and skilled nursing facilities. Procedure code D9410 will only be reimbursed for claims that indicate place of service codes 31 or 32.

**Web address:**

*[www.forwardhealth.wi.gov/November 2008](http://www.forwardhealth.wi.gov/November 2008)*

**Update number:**

2008-195

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## **New, Separate Dental Periodicity Table for HealthCheck**

**Affected Programs:** BadgerCare Plus, Medicaid

**To:** Federally Qualified Health Centers, Dental Hygienists, Dentists, HealthCheck Providers, Nurse Practitioners, Physician Assistants, Physician Clinics, Physicians, Rural Health Clinics, HMOs and Other Managed Care Programs

The Department of Health Services is issuing a new Dental Periodicity Table for HealthCheck, separate from the current HealthCheck Periodicity Table, to reflect the adoption of the American Academy of Pediatric Dentistry recommendations for dental services.

**Web address:**

*[www.forwardhealth.wi.gov/November 2008](http://www.forwardhealth.wi.gov/November 2008)*

**Update number:**

2008-196

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## Rate Changes for Services Receiving Only Federal Funds

**Affected Programs:** BadgerCare Plus, Medicaid

**To:** Advanced Practice Nurse Prescribers, Case Management Providers, Community Support Programs, Comprehensive Community Service Providers, Crisis Intervention Providers, Master's Level Psychotherapists, Outpatient Mental Health Clinics, Outpatient Substance Abuse Clinics, Physician Clinics, Physicians, Psychologists, HMOs and Other Managed Care Programs

This *Update* describes changes to the federal share reimbursement rates for the following services:

- Case management.
- Community support programs.
- Crisis intervention.
- Outpatient mental health and substance abuse in the home or community for adults.

**Web address:**

*www.forwardhealth.wi.gov/November 2008*

**Update number:**

2008-192

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## Reimbursement Changes for Retail Pharmacies

**Affected Programs:** BadgerCare Plus, Medicaid, SeniorCare, Wisconsin Chronic Disease Program

**To:** Blood Banks, Dispensing Physicians, Pharmacies, HMOs and Other Managed Care Programs

This *Update* provides information about reimbursement changes for retail pharmacies dispensing drugs to members enrolled in BadgerCare Plus, Medicaid, SeniorCare, or Wisconsin Chronic Disease Program. Changes are effective for dates of service on and after November 8, 2008.

**Web address:**

*www.forwardhealth.wi.gov/November 2008*

**Update number:**

2008-189

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## Risperdal Requires Brand Medically Necessary Prior Authorization

**Affected Programs:** BadgerCare Plus, Medicaid, SeniorCare

**To:** Blood Banks, Dispensing Physicians, Federally Qualified Health Centers, Inpatient Hospital Providers, Mental Health/Substance Abuse Clinics, Nurse Practitioners, Outpatient Hospital Providers, Pharmacies, Physician Assistants, Physician Clinics, Physicians, Podiatrists, Rural Health Clinics, HMOs and Other Managed Care Programs

As a result of the release of the generic equivalent drug for Risperdal®, risperidone was added to the Maximum Allowed Cost list effective August 1, 2008. To allow time for prescribers to transition members to risperidone, the brand medically necessary prior authorization (PA) policy requirement was postponed until November 1, 2008. Effective for dates of service on and after November 1, 2008, a brand medically necessary PA request is required for Risperdal®.

**Web address:**

*www.forwardhealth.wi.gov/November 2008*

**Update number:**

2008-188

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Providers without Internet access may call Provider Services at (800) 947-9627 to request copies of *Updates* in full-text. Allow seven to 10 days for delivery.

